Access to Follow-up Services

Bringing Community and Health Care Providers Together

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The Partners

• Intermountain Pediatric Society/Utah chapter, AAP
• University of Utah Division of General Pediatrics
• Utah Department of Health
  ➢ Division of Health Care Financing (Medicaid)
  ➢ Division of Community and Family Health Services
• HealthInsight
• Intermountain Healthcare’s Primary Care Clinical Programs
• Utah Academy of Family Physicians (UAFP)
• Pediatric Education Services, PCMC
• Molina Healthcare
Utah’s Process

• Identified community resources in each area
• Included the community resources as part of each learning collaborative
  ➢ Developmental Screening
  ➢ Social Emotional Screening – infants
  ➢ Social Emotional Screening – toddlers
• Had live bodies available at planning session
• Educated the teams about EPSDT for Medicaid children
Who did we bring in?

- Early Intervention providers
- Community mental health programs
- The Children’s Center
- Local public health departments – public health nurses
Issues to Consider

• You can’t do too much preparation
• Ghosts of interactions past
• Expectations – yours, mine and ours
• When and how can the community folks do the most good
• Be careful about any lists you make, distribute or link to
Learning from our experiences

- You’ve got to do a lot of preparation
- Consider when you need to introduce the resources
- Consider the best way to do so