

CHW Map Update Survey Questions

1. How does your state reimburse CHW services in its Medicaid program?
2. Does your state have Medicaid managed care contracting language to encourage or require the use of CHWs? If so, does it a) encourage their use, or b) require it?
3. Does your state Medicaid agency have, or is it pursuing, a preventive services State Plan Amendment (SPA) to reimburse for CHWs? This option is pursuant to a July 2013 [final rule](#) from the U. S. Department of Health and Human Services. More on the rule change [here](#).
4. Do any Medicaid waivers or State Plan Amendments prescribe CHW roles? If so, what are the prescribed roles?
5. Do CHWs work in people's homes in your state? If yes,
 - a. Do they provide preventive services related to the home environment, such as reducing asthma triggers or preventing lead poisoning?
 - b. If so, are those services reimbursed by Medicaid?
6. Does the state approve any educational programs or curricula for CHWs?
7. Does your state require certification for CHWs? If so,
 - a. On what basis does the state grant certification? Does CHW certification depend on performance in an educational program?
 - b. What are the application fees?
 - c. Does the state require continuing education to maintain certification?
8. Do you have state policies or structures supporting or guiding the supervisors of CHWs?
9. Do you have best practices or lessons to share regarding state policy related to CHWs, such as in laws or bills, regulations, contract language in state agencies, budget dedicated to CHWs, etc.?
10. Which state agency works most closely with CHWs? Is there a CHW division or unit within a state agency?
11. Anything else you would like to know about CHW models in other states such as (please mark all that apply):
 - a. The types of technical assistance states have found most helpful?
 - b. Whether states are using CHWs in community based settings or as part of clinical care teams?
 - c. How states have overcome specific implementation challenges? (Please specify)
 - d. Other?