



## **CORE COMPETENCIES FOR CHW TRAINING**

### **FLORIDA**

The Florida CHW Certification Implementation Team has developed 28 CHW tasks in five performance domains: Communication and Education (5 job tasks); Resources (4 job tasks); Advocacy (5 job tasks); Foundations of Health (7 job tasks); and Professional Responsibility (7 job tasks).

### **ILLINOIS**

Core competencies in Illinois may include but are not limited to: (1) outreach methods and strategies; (2) client and community assessment; (3) effective community-based and participatory methods, including research; (4) culturally competent communication and care; (5) health education for behavior change; (6) support, advocacy, and health system navigation for clients; (7) application of public health concepts and approaches; (8) individual and community capacity building and mobilization; and (9) writing, oral, technical, and communication skills.

### **MASSACHUSETTS**

In Massachusetts, core competencies include: outreach methods and strategies; client and community assessment; effective communication; culturally-based communication and care; health education for behavior change; support advocacy, and coordination of care for clients; application of public health concepts and approaches; community capacity building; writing and technical communication skills.

### **NEW HAMPSHIRE**

Training topics in New Hampshire include: service coordination and conduct, organization and time management, care coordination, insurance options and the marketplace, CHW Code of Ethics, cultural effectiveness; communication skills, community assessment, advocacy, leadership, and empowerment skills.

### **PENNSYLVANIA**

In Pennsylvania, competencies include: communication skills, interpersonal skills, knowledge of the community/specific health issues/health and social service systems, service coordination skills, capacity building skills, advocacy skills, teaching skills and organizational skills.

### **SOUTH CAROLINA**

Core competencies of South Carolina's CHW certification training program include: Outreach Methods and Strategies, Client and Community Assessment,

Effective Communication, Culturally-Based Communication and Care, Health Education for Behavior Change, Information about Common Chronic Diseases, Support, Advocate and Coordinate Care for Clients, Apply Public Health Concepts and Approaches, Community Capacity Building, Writing and Technical Communication Skills, Ethics.