



Qualifying Practices as  
Health Homes:  
Lessons Learned from Oklahoma

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# SoonerCare Choice PCMH January 1, 2009

- Oklahoma Health Care Authority
- Governed by an 1115 demonstration waiver
- Managed Care delivery model
- June 2010 enrollment is 449,216  
ABD, TANF, CHIP, Pregnant women
- Care Coordination, FFS, and Pay for Excellence  
Care Coordination paid monthly  
Pay for excellence (SoonerExcel) paid quarterly



# Establishing SoonerCare PCMH Tiers

- Created 12 member Medical Advisory Task Force
- Town hall meeting held across Oklahoma to garner provider feedback
- Utilized state developed PCMH assessment tool,  
developed in partnership with our provider community
- Used NCQA standard criteria as a guideline for the three levels



## PCMH Practice Qualifications

- Licensed to practice in Oklahoma
- Commit to the core requirements - Tier 1:
  - Provides all medically necessary primary and preventive services
  - Must participate in VFC if providing services to children
  - Has a patient-specific charting system which includes a problem list, medication list, age appropriate risk factors, structured progress notes
  - Maintains and updates patients medication list
  - Maintains a tracking system for diagnostic testing and follow-up
  - Maintains a tracking system for referrals including self referred services.
  - Provides care coordination and continuity of care through proactive contact with patients and their family
  - Provides patient and family education and support related to patients medical care



## PCMH Practice Qualifications

- Participates in educational review of contract requirements
- Agrees to on site review with three main components:
  - Contract compliance
  - Quality compliance
  - Medical home tier compliance
- PCMH can request to advance in medical home tier placement annually
  - Request reviewed by internal group of QA, IT, medical and provider staff



## Program Improvements

- 244 New PCMH added since 1/1/2009
- EPSDT screening rate increased from 73% to 83%
- 93% of our PCPs have received over \$4.2M in SoonerExcel incentive payments
- Calls from members related to same day access to care decreased from 1,670 calls in CY2008 to 13 calls in CY2009